

# Frequently Asked Questions – Fire Hydrant Flushing

## Q. Why is hydrant flushing necessary?

- Hydrant flushing serves multiple purposes:
  - Improves water quality by removing sediment and debris from the main water lines.
  - It helps identify any malfunctions in hydrants and associated valves.
  - $\circ$   $\;$  Assesses the overall strength of the water distribution system.
  - Evaluates water pressure and flow capacity to ensure it meets the required levels for fire protection.

# Q. What should I do when the Village is flushing hydrants in my area?

- Hydrant flushing typically occurs between 8 a.m. and 3 p.m.
- During this time, avoid using appliances such as dishwashers and washing machines, and avoid running water (hot and cold). If you accidentally use hot water and notice discoloration, consider flushing your water heater after the operation is complete.
- If driving near flushing zones, please exercise caution and drive slowly.

# Q. Why does my water look rusty or cloudy after hydrant flushing?

• The high water velocity during hydrant flushing dislodges sediment from the pipes, resulting in discolored water. While the water may appear rusty or cloudy, this is temporary and poses no health risks. Run cold taps for a few minutes to allow your water to clear before use.

### Q. Who can I contact for ongoing issues in my water?

• To report issues, please email the Village at <a href="mailto:services@villageoffonda.ny.gov">services@villageoffonda.ny.gov</a> or telephone 518.853.4335 x20 for the Village Clerk.

# Q. What should I do after the flushing?

- If you use water during flushing, it may contain sediment or appear discolored. To resolve this:
  - Turn off the water and wait a few minutes before checking again.
  - Run cold water for a few minutes to allow fresh water into your pipes. If the water remains discolored, wait a little longer and try again.
  - In rare cases, slight discoloration can last a few hours, but this does not affect water safety or taste.

#### Q. What should I do if my water pressure or volume seems low after flushing?

• Check the faucet aerators and washer screens for trapped debris, which can cause temporary drops in pressure.

#### Q. Is it safe to drink water during these disturbances?

• It is recommended to wait until the water clears before using it for drinking or cooking purposes.

### Q. What causes sediment in the water after flushing?

• Water naturally contains minerals that can accumulate inside pipes, leading to sediment. Hydrant flushing helps remove this buildup, ensuring a better water flow through the system.